



Facilitative Leadership Development

Powerful Methods to Facilitate Dialogue and Build Consensus





Move beyond "seat-of- the-pants" facilitation and reliance on instinct, to use the most powerful facilitation methods and processes available. Learn step-by- step approaches to clear thinking, sound decisions, solid consensus and open dialogue.

Learn how to:

- Facilitate groups more effectively.
- Make meetings more productive and efficient.
- Focus a diverse group's energy on common goals.
- Create a sense of teamwork.
- Improve staff morale.
- Tap into group creativity to maximize productivity.

Learn the Focused Conversation Method which provides a structure for clear dialogue and reflection, probes beneath the surface to the depth of a topic, encourages a diversity of perspectives and leads to clear thinking, sound decisions.

Learn the Consensus Workshop Method to engage participation of diverse group members and create genuine consensus. Build effective team partnerships and lead large groups effectively.

Insightful learning for experienced as well as novice facilitators, this signature two day course is available in-house. It will make an immediate and dramatic difference in your understanding and practice of facilitation to become a facilitative leader.

Tools in this course

- The Focused Conversation Method
- The Workshop Method

Course Delivery

This is a 2-day course, delivered in-house for 8-24 participants

Who Should Take This Course?

Leaders, Directors, Managers, Supervisors, Consultants, Educators, Trainers, Professional Facilitators, Executive Directors, Health Care Professionals, Community Specialists, Concerned Citizens

The Daily Structure

Dav One Day Two

Session One:

The Focused Conversation Method

- Demonstration of the Focused Conversation Method
- Focused Conversation Method Theory

Session Two:

- Practice designing and using the Focused Conversation Method
- Practice and facilitating in small Groups
- Reflection

Session Three:

- Demonstration of the Workshop Method
- Workshop Method Theory
- The Consensus Workshop Method

Session Four:

- Practice designing and using the Consensus Workshop Method
- Practice and facilitating in small groups
- Reflection



Joanna Barclay,

Certified Professional Facilitator & Trainer

Author - Conscious Culture

Global Speaker - Culture & Leadership

Partial Client List:

- Astellas
- Canada Police College
- Financial Women's Association Singapore
- General Motors SEA Region
- **Human Resource Summit**
- McGill University
- Morrison Foerster
- **Roches Diabetes**
- Singapore Exchange
- **Transport Canada**
- Young President's Organization

What people say -

thought-provoking • energising engaging

"I must thank you for a very useful session. Let me also share that I really enjoyed your facilitation - the energy, clarity and people engagement." T. Raja Kumar, Deputy Secretary, Ministry of Home Affairs, Singapore

Joanna exudes passion, enthusiasm and energy in her course delivery, constantly engaging with the participants to ensure their understanding, inspiring their participation and inclusivity.

With her substantial years of experience in facilitating and delivering business transformation programs, our participants found her training practical, insightful and her sharing of real-experience very useful." David Hsiao, Managing Director, Ardentec

"A very knowledgeable trainer, and can relate the theory to actual organizational issues."

> "I would recommend her as a facilitator for change management."

"Engaging, experienced, intelligent, great communicator imparting knowledge and energizing group. Thank you!" **Aventis Management Course Participants**

Media Endorsements



THE BUSINESS TIMES

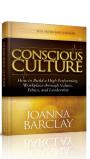
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